



Service Terms

Telstra Enterprise Plus Fund

1 About this document

1.1 Where this document fits into our agreement with you

- (a) Thank you for choosing Telstra. Our Digital Services Agreement (**Agreement**) with you is made up of the following parts:
- ① If different parts of this Agreement conflict, the part listed earlier in the table applies to the extent of the inconsistency.

About the parts of this Agreement



Overview

You sign this when you first agree to buy products and/or services from us. It includes your key Agreement details.



Price Schedule

Outlines the prices and pricing conditions of the products and Services you buy from us.



Order Request

A record of the orders you've submitted to us, including changes you've requested to your products and Services that have incurred a charge.

The following parts make up our standard form of agreement terms with our customers for the purposes of [Part 23 of the Telco Act](#). We update these terms from time to time in line with our agreement with you.



Service Terms

The specific conditions for each product and service you buy.



General Terms

The conditions that apply to all our products and services, available at telstra.com/digitalterms.

2 Fund Terms

2.1 About the Telstra Enterprise Plus Fund

What is the Telstra Enterprise Plus Fund?	(a) From time to time, we may make different Fund Amounts available for Eligible Fund Services. The Fund Amounts will be paid into a specific account for the Fund Purpose. The Fund Amounts (if any) are listed in the Funds Details Table below and are set out in the Price Schedule in your Agreement with us.								
Using your Fund	<p>(b) The Fund is only available to be used for the Fund Purpose. It cannot be used for payment of any existing service or equipment charges and is not transferable or redeemable as cash.</p> <p>(c) You must reimburse us for any products or services you attempt to buy using the Fund in excess of your available Fund balance, any such products or services are chargeable in line with our standard terms and pricing.</p>								
When your Fund Amounts expire	<p>(d) Fund Amounts are only valid for use from the Fund Amount Start Date until the Fund Amount Expiry Date. After a Fund Amount Expiry Date passes, unused Fund Amounts expire and are no longer available.</p> <p>For example:</p> <p style="text-align: center;">Funds are available for use for 12 months from the date they accrued ↑</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td>Q4</td> <td>Q1</td> <td>Q2</td> <td>Q3</td> <td>Q4</td> <td>Q1</td> <td>Q2</td> <td>Q3</td> </tr> </table> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Diagram details</p> <p> First bill paid for Eligible Fund Service; Fund Amounts start accruing.</p> <p> Fund available for use for Fund Purpose, subject to meeting all Fund Conditions</p> <p> Fund Amounts expire 12 months from when they are first accrued (unless your fund is closed sooner).</p> </div> <p>(e) When you redeem from your Fund, we automatically use those Fund Amounts which are expiring first.</p> <p>(f) If your Price Schedule sets out that a Minimum Service Period applies, and this Agreement or the relevant Services are terminated during the Minimum Service Period for any reason other than for our material breach, then you must reimburse us any used Fund Amounts.</p>	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3
Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3		
Closure of your Fund	<p>(g) We will close your Fund if you do not have any Eligible Fund Services active on your account.</p> <p>(h) We may suspend or close your Fund account at any time by notice to you if:</p> <ul style="list-style-type: none"> (i) you don't pay undisputed bills on time; or (ii) you do not meet the required Pricing Conditions (including Minimum Commitments) in your Price Schedule; or (iii) an administrator, receiver, liquidator or provisional liquidator is appointed to you, or you resolve to enter into any settlement, moratorium or similar arrangement for the benefit of your creditors, or you are unable to pay your debts when they are due. <p>(i) If we close your Fund account for any reason, any remaining balance is extinguished.</p>								

2.2 Funds Details Table

On your first Fund Amount Start Date, we will create a Fund for the following Fund Amounts, which your authorised personnel can draw down for the Fund Purpose before the Fund Amount Expiry Date:

Service	Fund Amount	Recurrence
Adaptive Mobility	10% of paid amounts of Eligible Charges for each active Eligible Fund Service, calculated at the end of each calendar month.	Accrues to Fund account balance monthly
Adaptive Collaboration	5% of paid amounts of Eligible Charges for each active Eligible Fund Service, calculated at the end of each calendar month.	

2.3 Definitions

Eligible Charges means for each Eligible Fund Service:

- the Monthly Charge (ex GST) set out in the List Price that you pay for the Eligible Fund Service each month; or
- Your Price amounts (ex GST) paid for the Eligible Fund Service each month, as set out in the Price Details Table for that Eligible Fund Service (i.e. the List Price less any discounts or promotions).

Eligible Fund Service means a core Service eligible for Telstra Enterprise Plus Fund. A list of products which are eligible to contribute to the Telstra Enterprise Plus Fund is available in Telstra Connect.

Fund means the Telstra Enterprise Plus Fund as described in clause 2.1(a).

Fund Amount means the percentage of paid Eligible Charges for each Eligible Fund Service as set out in the Funds Details Table.

Fund Amount Expiry Date means the earlier of:

- 12 months from the Fund Amount Start Date; and
- closure of the Fund.

Fund Amount Start Date means the date on which the bill for the Eligible Fund Service is paid in full.

Fund Conditions means any conditions set out in clause 2.1 above, and additional terms and conditions that specifically apply to the relevant Funds, as set out in the Fund Details Table and elsewhere in this document.

Fund Purpose means using the Funds to redeem eligible products and services from us. The types of eligible products and services may change from time to time. Details of products which are currently eligible to redeem are available in Telstra Connect.