

Wireless WAN Self Install – Terms and Conditions

Not available for new service connections or service changes from 01 January 2023 and discontinued from 30 March 2023.

- 1. The Yagi antenna self installation kit will be supplied with all the required components for the confirmed NextG device
- 2. The kit will be sent by courier to an agreed delivery address, where it will be required to be signed for
- 3. The quoted charge must be applied to an existing, agreed Telstra account at the time of provisioning. This is when ownership shall pass to you.
- 4. 30 minutes of phone support is available for the physical installation and/or device commissioning
- 5. Additional phone support may be purchased for \$17.50 per 30minutes
- 6. A conversion from Self Installation to On Site Support, to assist with the Yagi mounting and aligning, may be purchased and arranged once the materials have been received
- 7. An upgrade from Self Installation to a full Professional Installation may be purchased and arranged after the materials have been received
- A 'Trade back' option is available within 2months of sale if no signal can be obtained. There is a \$50 refurbishment fee, plus additional deductions for damaged or missing components
- 9. The remaining balance, from the initial purchase price, will be credited to the agreed Telstra account once received and tested/assessed.

Equipment Warranty

There is a 24 month warranty on Yagi self install kit material, when correctly installed, with the exception of Fly leads and Patch leads, which have 1 month warranty.

Beyond the warranty periods Telstra shall not be responsible for maintenance of the antenna and associated equipment.

Other Information

The Yagi antenna is a possible alternative in cases where a NextG product is not provided with enough signal strength to register for adequate performance levels.

The Yagi antenna is a 12db gain antenna which is intended to be installed on the roof of the premises, on an approved/supplied mount.

It is intended for a single outlet connection into the premises via a wall plate. From the wall plate a 2m fly lead will be supplied, with the compatible patch lead connector for the specific device. It is a requirement that both the fly lead and patch lead are connected to the NextG device at all times at the premises to obtain signal.