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# **Our Customer Terms**

# Digital Data Services Section

Part B - DDS

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# **Digital Data Services Section**

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Certain words are used with the specific meanings set out in Part A – General of the Digital Data Services section, or in the <u>General Terms of Our Customer Terms</u>.

### 1 About this Part

1.1 This is part of the Digital Data Services section of Our Customer Terms. Provisions in other parts of the Digital Data Services section, as well as in the General Terms of Our Customer Terms, may apply.

See clause 1 of the <u>General Terms of Our Customer Terms</u> for more detail on how the various sections of Our Customer Terms should be read together.

See clause 1 of <u>Part A – General of the Digital Data Services section</u> for more detail on how the various parts of the Digital Data Services section should be read together.

### 2 Digital Data Service (DDS)

#### What is DDS?

- Our Digital Data Service ("**DDS**") provides high quality, leased line digital data transmission in a range of speeds. DDS includes:
  - (a) **point-to-point services** where two data stations are connected by a dedicated line and
  - (b) **multipoint services** where three or more stations are connected on a single digital data line.
- 2.2 You can only use DDS and connect to a multipoint service (whether currently existing or otherwise) if you are the holder of the account under which all the services in the multipoint network are billed.

#### **Availability**

- 2.3 We have withdrawn from sale for new retail customers, new wholesale customers and new end customers of our wholesale customers all services set out in this Part B DDS.
- On and from 1 December 2008, you will no longer be able to make adds, moves and changes to the services set out in this Part B DDS.
- 2.5 On and from 31 December 2009 the Digital Data Services set out in this Part B DDS



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will be withdrawn from the market and no longer be provided to all customers.

#### Service features

- 2.6 For DDS we give you:
  - (a) connection from our network boundary point at your first specified address to the local exchange;
  - (b) connection from our network boundary point at your second specified address to the local exchange; and
  - (c) access to DDS.
- 2.7 The data speeds, configuration and service interfaces of DDS are set out below:

DDS service features					
Speed (kbit/s)	1.2, 2.4, 4.8, 9.6, 19.2	2.4, 4.8, 9.6	48		
Configuration	Point-to-point Multipoint	Out of area	Point-to-point Multipoint		
Service interfaces	X.21 bis (V.24) (synchronous and asynchronous) X.21	X.21 bis (V.24) (synchronous and asynchronous)	X.21 bis (V.35) X.21		

X.21 is an interface between your data terminal unit and a network termination unit for synchronous operation on a digital data line.

X.21 bis is an interface between your data terminal equipment and a network termination unit that is compatible with V-series data modem interfaces

#### **Availability**

2.8 DDS may be used for communications between all major Australian capital cities and most regional and country areas in Australia if network infrastructure is available.

#### Minimum commitment and temporary service

2.9 You must take the DDS for at least 12 months.



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2.10 However, you can take DDS on a temporary basis.

#### Cancelling your service

- 2.11 If you cancel a DDS before the end of the 12-month term, we can charge you the following:
  - (a) within 6 months after installation, temporary charges set out below for the period the DDS operated; or
  - (b) 6 months or more after installation, the total connection charge and the monthly charges for the full 12 months.

### **Charging areas**

2.12 Some of our charges depend on whether your premises are in primary, secondary or tertiary areas or if you have out of area access.

A full list of primary, secondary and tertiary area centres is set out under Changing zones and areas in Part A – General of the Digital Data Services section of Our Customer Terms.

You have out of area access if your premises are outside primary, secondary and tertiary areas.

### 3 Connecting your DDS

### **Connection charges**

- 3.1 We charge you the following for connecting your DDS (including a temporary service). The charge for out of area access includes installation of a transmission path from your premises to the primary area.
- 3.2 The connection charge covers connecting you to our network and connecting your property (ie, installing and testing cabling from the building entry point to our network boundary).

DDS network connection charges	Primary area	Secondary area	Tertiary area	Out of area access
	(GST excl.)	(GST excl.)	(GST excl.)	(GST excl.)
For the first service (per end)	\$879.75	\$1,305.25	\$1,730.75	\$2,156.25



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DDS network connection charges	Primary area	Secondary area	Tertiary area	Out of area access
	(GST excl.)	(GST excl.)	(GST excl.)	(GST excl.)
For second and subsequent services installed at the same time as the first (per end)	\$833.75	\$1,259.25	\$1,684.75	\$2,110.25
- if the line from the exchange and other equipment are already installed at your premises:	\$69.00	\$69.00	\$69.00	\$69.00

- 3.3 Additional connection charges (such as a network extension charge, property extension charge, service extension charge or fee-for-service charge) may also apply to certain connections. For more information, see <a href="Part A General of the Digital Data Services">Part A General of the Digital Data Services</a> section of Our Customer Terms.
- 3.4 We can charge you an additional infrastructure charge for installing DDS Low Speed infrastructure in an exchange where this is not already available. This charge is based on time and materials. We will tell you about this additional infrastructure charge when we complete a feasibility study and before we confirm your order.

#### Network termination unit cabinet installation charge

3.5 We charge you the following for installing a network termination unit cabinet:

Network termination unit cabinet charges	GST excl.
For each small cabinet	\$216.20
For each large cabinet	\$349.60

#### Reconnection fee

3.6 We charge you the following for reconnecting a DDS if it has been disconnected because you have not paid your account and the line from the digital data network centre is still installed at your premises.



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Reconnection charges	GST excl.
Charge per service	\$69.00

3.7 If the line from the digital data network centre is no longer installed at your premises, we charge you the reconnection charge plus our fee-for-service charges for reconnecting your service.

Our fee-for-service charges are set out in <u>Part A – General of the Digital Data Services section of Our Customer Terms</u> (under "Other work we do for you").

### 4 Monthly charges

### Monthly access charges

4.1 We charge you the following monthly access charges\* for DDS:

Monthly access charges*				
Service	Speed	GST excl.		
Point-to-point	1200 bit/s and 2400 bit/s	\$176.00		
X.21 bis interface (synchronous and asynchronous, except 48 kbit/s which	4800 bit/s	\$246.63		
is synchronous only)	9600 bit/s	\$329.05		
X.21 interface (synchronous only)	19.2 kbit/s	\$440.14		
	48 kbit/s	\$649.64		
Multipoint	1200 bit/s and 2400 bit/s	\$182.32		
Control and Outstations (synchronous and asynchronous, except 48 kbit/s	4800 bit/s	\$252.95		
which is synchronous only)	9600 bit/s	\$335.37		
Instation (synchronous only)	19.2 kbit/s	\$446.46		
Outstations (synchronous only)	48 kbit/s	\$655.96		
Out of Area access Multipoint	2400 bit/s	\$550.02		



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Monthly access charges*				
Service	Speed	GST excl.		
	4800 bit/s	\$755.34		
	9600 bit/s	\$1,003.05		
Out of area access Point-to-point	2400 bit/s	\$543.44		
X.21 bis interface (synchronous and	4800 bit/s	\$748.77		
asynchronous	9600 bit/s	\$996.48		

<sup>\*</sup> For ACT customers: If your service is at an address within the ACT Government area including the Jervis Bay area of NSW, we may charge you an ACT Government Utilities Tax Charge in addition to the amount above. See the <a href="General Terms of Our Customer Terms for Small Business or Corporate customers">General Terms of Our Customer Terms for Small Business or Corporate customers</a> (and any other contractual arrangements you may have with us), whichever is applicable. If you are a wholesale customer, see the <a href="Wholesale Services Section of Our Customer Terms">Wholesale Services Section of Our Customer Terms</a>.

### Monthly transmission charge (less than 48kbit/s)

4.2 We charge you the following monthly transmission charges\* for transmission speeds less than 48 kbit/s. We do not charge transmission charges for services within the same primary area.

DDS monthly transmission charges for transmission speeds less than 48kbit/s*						
Chargeable route between DDS areas	1200 bit/s and 2400 bit/s	4800 bit/s	9600 bit/s	19.2 kbit/s		
	(GST excl.)	(GST excl.)	(GST excl)	(GST excl.)		
Primary area to primary area or primary area to secondary area in another zone up to 1200 km	\$411.70	\$612.95	\$799.25	\$1,366.20		
Primary area to primary area or primary area to secondary area in another zone more than 1200 km	\$489.44	\$728.70	\$949.38	\$1,623.46		
Primary area to secondary area in the same zone	\$118.45	\$177.10	\$263.35	\$393.30		
Primary area to tertiary area in the same zone	\$179.40	\$266.80	\$394.45	\$591.10		



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DDS monthly transmission charges for transmission speeds less than 48kbit/s*						
Chargeable route between DDS areas	1200 bit/s and 2400 bit/s	4800 bit/s	9600 bit/s	19.2 kbit/s		
	(GST excl.)	(GST excl.)	(GST excl)	(GST excl.)		
Tertiary area to tertiary area in the same zone	\$297.85	\$443.90	\$657.80	\$984.40		

<sup>\*</sup> For ACT customers: If your service is at an address within the ACT Government area including the Jervis Bay area of NSW, we may charge you an ACT Government Utilities Tax Charge in addition to the amount above. See the <a href="General Terms">General Terms</a> of Our Customer Terms for Small Business or Corporate <a href="Customers">Customers</a> (and any other contractual arrangements you may have with us), whichever is applicable. If you are a wholesale customer, see the <a href="Wholesale Services Section of Our Customer Terms">Wholesale Services Section of Our Customer Terms</a>.

### Monthly transmission charge (48 kbit/s)

4.3 We charge you the following monthly transmission charge\* for DDS at a transmission speed of 48 kbit/s between primary areas and secondary and primary areas. We do not charge transmission charges for services within the same primary area.

DDS monthly transmission charges for 48kbit/s transmission speed*							
No. of 48 kbit/s streams	Primary area to primary area up to 1200km	Primary area to primary area more than 1200km	Secondary area to primary area in the same zone	No. of 48 kbit/s streams	Primary area to primary area up to 1200km	Primary area to primary area more than 1200km	Secondary area to primary area in the same zone
	(GST excl.)	(GST excl.)	(GST excl.)		(GST excl.)	(GST excl.)	(GST excl.)
1	\$1,902.10	\$2,259.29	\$722.20	16	\$16,159.80	\$19,182.12	\$5,863.85
2	\$3,215.40	\$3,818.29	\$1,207.50	17	\$17,054.50	\$20,244.03	\$6,184.70
3	\$4,528.70	\$5,377.29	\$1,692.80	18	\$17,949.20	\$21,305.94	\$6,505.55
4	\$5,423.40	\$6,439.20	\$2,013.65	19	\$18,843.90	\$22,367.85	\$6,826.40
5	\$6,318.10	\$7,501.11	\$2,334.50	20	\$19,459.15	\$23,097.64	\$7,042.60
6	\$7,212.80	\$8,563.02	\$2,655.35	21	\$20,074.40	\$23,827.43	\$7,258.80
7	\$8,107.50	\$9,624.93	\$2,976.20	22	\$20,689.65	\$24,557.22	\$7,475.00
8	\$9,002.20	\$10,686.84	\$3,297.05	23	\$21,304.90	\$25,287.01	\$7,691.20



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DDS monthly transmission charges for 48kbit/s transmission speed*							
No. of 48 kbit/s streams	Primary area to primary area up to 1200km	Primary area to primary area more than 1200km	Secondary area to primary area in the same zone	No. of 48 kbit/s streams	Primary area to primary area up to 1200km	Primary area to primary area more than 1200km	Secondary area to primary area in the same zone
	(GST excl.)	(GST excl.)	(GST excl.)		(GST excl.)	(GST excl.)	(GST excl.)
9	\$9,896.90	\$11,748.75	\$3,617.90	24	\$21,920.15	\$26,016.80	\$7,907.40
10	\$10,791.60	\$12,810.66	\$3,938.75	25	\$22,535.40	\$26,746.59	\$8,123.60
11	\$10,823.80	\$13,872.57	\$4,259.60	26	\$23,150.65	\$27,476.38	\$8,339.80
12	\$12,581.00	\$14,934.48	\$4,580.45	27	\$23,765.90	\$28,206.17	\$8,556.00
13	\$13,475.70	\$15,996.39	\$4,901.30	28	\$24,381.15	\$28,935.96	\$8,772.20
14	\$14,370.40	\$17,058.30	\$5,222.15	29	\$24,996.40	\$29,665.75	\$8,988.40
15	\$15,265.10	\$18,120.21	\$5,543.00	30	\$25,611.65	\$30,395.54	\$9,204.60
				For each additional stream above 30:	\$615.25	\$729.79	\$216.20

<sup>\*</sup> For ACT customers: If your service is at an address within the ACT Government area including the Jervis Bay area of NSW, we may charge you an ACT Government Utilities Tax Charge in addition to the amount above. See the <a href="General Terms of Our Customer Terms for Small Business or Corporate customers">General Terms of Our Customer Terms for Small Business or Corporate customers</a> (and any other contractual arrangements you may have with us), whichever is applicable. If you are a wholesale customer, see the <a href="Wholesale Services Section of Our Customer Terms">Wholesale Services Section of Our Customer Terms</a>.

4.4 We charge you the following monthly transmission charge\* for DDS at a transmission speed of 48 kbit/s between tertiary areas and tertiary and primary areas:

DDS monthly to	DDS monthly transmission charges for 48kbit/s transmission speed*						
No. of 48 kbit/s streams	Tertiary area to primary area in the same zone	Tertiary area to tertiary area in the same zone	No. of 48 kbit/s streams	Tertiary area to primary area in the same zone	Tertiary area to tertiary area in the same zone		
	(GST excl.)	(GST excl.)		(GST excl.)	(GST excl.)		
1	\$1,084.45	\$1,806.65	16	\$8,806.70	\$14,670.55		



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DDS monthly transmission charges for 48kbit/s transmission speed*					
No. of 48 kbit/s streams	Tertiary area to primary area in the same zone	Tertiary area to tertiary area in the same zone	No. of 48 kbit/s streams	Tertiary area to primary area in the same zone	Tertiary area to tertiary area in the same zone
	(GST excl.)	(GST excl.)		(GST excl.)	(GST excl.)
2	\$1,813.55	\$3,021.05	17	\$9,288.55	\$15,473.25
3	\$2,542.65	\$4,235.45	18	\$9,770.40	\$16,275.95
4	\$3,024.50	\$5,038.15	19	\$10,252.25	\$17,078.65
5	\$3,506.35	\$5,840.85	20	\$10,577.70	\$17,620.30
6	\$3,988.20	\$6,643.55	21	\$10,903.15	\$18,161.95
7	\$4,470.05	\$7,446.25	22	\$11,228.60	\$18,703.60
8	\$4,951.90	\$8,248.95	23	\$11,554.05	\$19,245.25
9	\$5,433.75	\$9,051.65	24	\$11,879.50	\$19,786.90
10	\$5,915.60	\$9,854.35	25	\$12,204.95	\$20,328.55
11	\$6,397.45	\$10,657.05	26	\$12,530.40	\$20,870.20
12	\$6,879.30	\$11,459.75	27	\$12,855.85	\$21,411.85
13	\$7,361.15	\$12,262.45	28	\$13,181.30	\$21,953.50
14	\$7,843.00	\$13,065.15	29	\$13,506.75	\$22,495.15
15	\$8,324.85	\$13,867.85	30	\$13,832.20	\$23,036.80
			For each additional stream above 30:	\$325.45	\$541.65

<sup>\*</sup> For ACT customers: If your service is at an address within the ACT Government area including the Jervis Bay area of NSW, we may charge you an ACT Government Utilities Tax Charge in addition to the amount above. See the <a href="General Terms of Our Customer Terms for Small Business or Corporate customers">General Terms of Our Customer Terms for Small Business or Corporate customers</a> (and any other contractual arrangements you may have with us), whichever is applicable. If you are a wholesale customer, see the <a href="Wholesale Services Section of Our Customer Terms">Wholesale Services Section of Our Customer Terms</a>.



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### **Temporary charges**

4.5 For a temporary service we charge you an ongoing charge that is double the standard monthly rental (calculated for each day or part of a day). The ongoing charge will be a minimum of \$120.00 (GST excl.). Our maximum charge is equal to the monthly rental payable for 12 months.

### Network termination unit standby facility charges

4.6 We charge you the following once only administration charge and monthly charge for a network termination unit standby facility. The administration charge is for synchronous and asynchronous services (except 19.2 kbit/s which is synchronous only).

Network termination unit standby facility charges	GST excl.
Administration charge (per unit) for 1200 bit/s, 2400 bit/s, 4800 bit/s, 9600 bit/s and 19.2 kbit/s (per unit)	\$69.00
Monthly charge* for 1200 bit/s, 2400 bit/s, 4800 bit/s, 9600 bit/s and 19.2 kbit/s (per unit) – synchronous and asynchronous	\$59.80
Monthly charge* for 48 kbit/s (per unit) – synchronous only	\$63.25

<sup>\*</sup> For ACT customers: If your service is at an address within the ACT Government area including the Jervis Bay area of NSW, we may charge you an ACT Government Utilities Tax Charge in addition to the amount above. See the <a href="General Terms of Our Customer Terms for Small Business or Corporate">General Terms of Our Customer Terms for Small Business or Corporate</a> customers (and any other contractual arrangements you may have with us), whichever is applicable. If you are a wholesale customer, see the Wholesale Services Section of Our Customer Terms.

## 5 Changing your service

#### Changing your service interface

5.1 We charge you the following charge for changing your service interface between an X.21 interface and an X.21 bis interface:

Changing the service interface	GST excl.
For 1200 bit/s, 2400 bit/s, 4800 bit/s, 9600 bit/s and 19.2 kbit/s	\$241.50
For 48 kbit/s	\$419.75



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### Changing the data rate

We charge you the following for changing the data rate of your service within the range 1200 bit/s to 19.2 kbit/s. For a change to 48 kbit/s, we charge you a new connection charge (set out above under "Connection charges" on page 5).

If you have an out of area service, you can only change the data rate within the range 2400 bit/s to 9600 bit/s.

Changing the data rate	GST excl.
For services in primary, secondary and tertiary areas	\$322.00
For out of area services	\$1,104.00

### Changing between point-to-point and multipoint

5.3 We charge you the following for changing your service at same location between point-to-point and multipoint configurations:

Changing between point-to-point and multipoint	GST excl.
For services in primary, secondary and tertiary areas	\$322.00
For out of area services	\$1,104.00

#### Changing between synchronous and asynchronous

5.4 We charge you the following charge for changing between synchronous and asynchronous services:

Change between synchronous and asynchronous	GST excl.
For changing between synchronous and asynchronous services (per network termination unit)	\$138.00

### Changing from an obsolete DDL modem

5.5 We charge you the following for changing from an obsolete DDL modem used for an



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#### extended DDS to a DDS:

Changing from an obsolete DDL modem	GST excl.
Change from an obsolete DDL modem used for an extended DDS to a DDS	\$322.00

### Charge for relocating your multipoint circuit

5.6 We charge you the following charge for relocating a multipoint circuit from one piece of multi-junction equipment to another within the same digital data network centre:

Relocating a multipoint circuit charges	GST excl.
For the first circuit:	\$264.50
For each additional circuit at the same time	\$69.00

### Rearranging circuit diversity

5.7 We charge you the following charges for rearranging circuit diversity where two or more existing services need circuit diversity:

Rearranging circuit diversity	GST excl.
For 1200 bit/s, 2400 bit/s, 4800 bit/s, 9600 bit/s and 19.2 kbit/s (per end)	\$425.50
For 48 kbit/s (per end)	\$828.00

### Changing your network termination unit

5.8 We charge you the following for changing a network termination unit. You need at least 20 network termination units to change them to high density. You can change them to high density at any transmission speed.

Network termination unit change charge	GST excl.
For change of a network termination unit from 4-wire to 2-wire for 2400 bit/s, 4800 bit/s or 9600 bit/s	\$322.00



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Network termination unit change charge	GST excl.
For change of a network termination unit to high density (per network termination unit)	\$322.00

### Changing network termination unit configuration or switches

5.9 We charge you the following charge for changing the configuration or switches of your network termination units (strapping alterations):

Change in network termination unit strapping	GST excl.
For the first change	\$138.00
For each further change provided at the same time and location	\$69.00

#### Network termination unit indoor and outdoor removal

5.10 For an outdoor removal of your network termination unit cabinet, we charge you the same rates for installing the cabinet (see above under "Network termination unit cabinet installation charge" on page 6). For an indoor removal of your network termination unit, we charge you our fee-for-service charges.

Our fee-for-service charges are set out in <u>Part A – General of the Digital Data Services section of Our Customer Terms</u> (under "Other work we do for you").

#### **Outdoor removal charge**

5.11 We charge you the following charges to remove your service to another exchange area. Our network extension, property extension and service extension charges may also apply (these are set out in <a href="Part A - General of the Digital Data Services section of Our Customer Terms">Part A - General of the Digital Data Services section of Our Customer Terms</a>).

Outdoor removal charges – different exchange (per end)	GST excl.
Primary area	\$879.75
Secondary area	\$1,305.25
Tertiary area	\$1,730.75



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5.12 We charge you the following to remove your service where the new network termination unit is connected via the same telephone exchange as the original unit. Our network extension, property extension and service extension charges may also apply (these are set out in Part A – General of the Digital Data Services section of Our Customer Terms).

Outdoor removal charges – same exchange	GST excl.
For the first service (for one end)	\$483.00
For second and subsequent services removed at the same time as the first (for one end per service)	\$437.00

5.13 If both accesses need to be removed, we charge you new connection charges set out above on page 5.

### 6 Other DDS features

### **Netplex**

Netplex is a service in which several low speed data streams are multiplexed into a single 48 kbit/s stream for input into a host computer.

### **Netplex connection charges**

6.2 We charge you the following charges for connecting a new Netplex service and for adding data streams to the service:

Netplex connection charges	GST excl.
Connection in a primary area (48 kbit/s)	\$879.75
Connection in a secondary area (48 kbit/s)	\$1,305.25
Connection in a tertiary area (48 kbit/s)	\$1,730.75
Streams added to a Netplex X.22 installation	\$69.00



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Netplex connection charges	GST excl.
For each stream added to an existing X.22 installation	
- for the first stream added	\$264.50
- for each additional stream added at same time	\$69.00

X.22 is an interface between your data terminal unit and a multiplex network termination unit.

### **Netplex access charges**

6.3 We charge you the following access charges:

Netplex access charges*	GST excl.
Netplex X.22 (includes TAE-X.22) – 48 kbit/s	\$1,042.07
Multipoint associated with Netplex (2400 bit/s)	\$6.33
Control line connected to Netplex – 4800 and 9600 bit/s	\$6.33
Outstation termination on Netplex – 2400, 4800 and 9600 bit/s	\$6.33
Interconnected channel	
- Point-to-point	\$20.53
- Multipoint instation (control) side of splitter	\$26.85
- Multipoint outstation (tributary) side of splitter	\$26.85

<sup>\*</sup> For ACT customers: If your service is at an address within the ACT Government area including the Jervis Bay area of NSW, we may charge you an ACT Government Utilities Tax Charge in addition to the amount above. See the <a href="General Terms of Our Customer Terms for Small Business or Corporate customers">General Terms of Our Customer Terms for Small Business or Corporate customers</a> (and any other contractual arrangements you may have with us), whichever is applicable. If you are a wholesale customer, see the <a href="Wholesale Services Section of Our Customer Terms">Wholesale Services Section of Our Customer Terms</a>.

### **Changing Netplex**

6.4 We charge you the following charges for changing Netplex:



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Changing Netplex	GST excl.
Changing from a point-to-point configuration to a Netplex point-to-point; or from multipoint configuration to a Netplex multipoint configuration	
- for the first stream added to Netplex	\$264.50
- for each additional stream added at the same time as first	\$69.00
Changing from a point-to-point configuration to a Netplex multipoint configuration	\$322.00
- plus for the first stream added to Netplex	\$264.50
- for each additional stream added at same time as the first	\$69.00
Changing from a Netplex point-to-point configuration to a Netplex multipoint configuration	\$322.00

6.5 If you change from a Netplex multipoint network to a standard multipoint network or from Netplex point-to-point to standard point-to-point, we charge you the full connection fees for connection to DDS Low Speed (see above under "Connection charges" on page 5).

### **Austplex**

6.6 Austplex access consists of any number of 2 Mbit/s links from your premises to one of our digital data network cross-connection centres.

### **Austplex connection charges**

6.7 We charge you the following connection charges for DDS Austplex:

DDS Austplex connection charges	GST excl.
Installation charges for Austplex access	\$13,253.75



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DDS Austplex connection charges	GST excl.
Access charge per interface port (X.21 bis, X.21 or X.21 bis asynchronous)	
-1200 bit./s and 2400 bit/s	\$224.25
- 4800 bit/s	\$258.75
- 9600 bit/s	\$339.25
- 19.2 kbit/s	\$402.50
- 48 kbit/s	\$833.75
Access charge per X.22 interface port (48 kbit/s)	\$1,035.00
X.22 additional charge at time of installation of an X.22 port (per stream carried by an X.22)	\$69.00
For Netplex low speed streams added to existing X.22 interface port	
- for the first stream added	\$264.50
- for each additional stream added at same time	\$69.00

X.22 is an interface between your data terminal unit and a multiplex network termination unit.

6.8 The Austplex connection charge covers any number of 2 Mbit/s links from your premises to the one digital data network cross connection centre, at the time of installation. If another 2 Mbit/s is installed later, the installation charge will apply again.

### **Austplex monthly charges**

- Austplex charges are based on the number of 2 Mbit/s links from your premises to one digital data network cross connection centre. Where your Austplex is located in a different DDS area than the cross connection centre, transmission charges for individual services will apply (see above under "Monthly charges" on page 7).
- 6.10 We charge you the following monthly access charges\* for DDS Austplex:

DDS Austplex monthly charges*	GST excl.
Austplex monthly access charge	\$5,426.51



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6.11 We charge you the following monthly charges for each interface required on Austplex:

Monthly interface charges		
Service description	Speed	GST excl.
Point-to-point:	1200 bit/s and 2400 bit/s	\$48.30
X.21 bis interface (synchronous and asynchronous, except 48 kbit/s which is	4800 bit/s	\$72.45
synchronous only)	9600 bit/s	\$115.92
X.21 interface (synchronous only)	19.2 kbit/s	\$178.71
	48 kbit/s	\$350.18
Multipoint	1200 bits/ and 2400 bit/s	\$54.63
Control (Instation) X.21 bis interface (synchronous and asynchronous,	4800 bit/s	\$78.78
except 48 kbit/s which is synchronous only) or X.21 interface (synchronous	9600 bit/s	\$122.25
only)	19.2 kbit/s	\$185.04
Tributary (Outstation) X.21 bis interface (synchronous and asynchronous, except 48 kbit/s which is synchronous only) or X.21 interface (synchronous only)	48 kbit/s	\$356.50
Netplex X.22 interface	48 kbit/s	\$470.93
Interconnect channels		
- Point-to-point		\$20.53
- Multipoint Instation (Control)		\$26.85
- Multipoint Outstation (Tributary)		\$26.85

<sup>\*</sup> For ACT customers: If your service is at an address within the ACT Government area including the Jervis Bay area of NSW, we may charge you an ACT Government Utilities Tax Charge in addition to the amount above. See the <a href="General Terms of Our Customer Terms for Small Business or Corporate">General Terms of Our Customer Terms for Small Business or Corporate</a> customers (and any other contractual arrangements you may have with us), whichever is applicable. If you are a wholesale customer, see the <a href="Wholesale Services Section of Our Customer Terms">Wholesale Services Section of Our Customer Terms</a>.



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#### Austplex customer test service charges

6.12 We charge you the following charges for installing a customer test service on a DDS:

DDS Austplex customer test service installation charges	GST excl.
Installing a basic system	\$6,624.00
For each 48kbit/s aggregate access	\$126.50
For any additional VDU terminal	\$442.75
For a printer	\$51.75
For additional operator training manual	\$69.00

6.13 We charge you the following monthly charges for a customer test service on a DDS:

DDS Austplex customer test service monthly charges*	GST excl.
For a basic unit	\$2,449.50
For each 48kbit/s stream accessed by the customer test system	\$51.75
For each additional VDU terminal	\$460.00
For each printer	\$108.10

<sup>\*</sup> For ACT customers: If your service is at an address within the ACT Government area including the Jervis Bay area of NSW, we may charge you an ACT Government Utilities Tax Charge in addition to the amount above. See the General Terms of Our Customer Terms for Small Business or Corporate customers (and any other contractual arrangements you may have with us), whichever is applicable. If you are a wholesale customer, see the Wholesale Services Section of Our Customer Terms.

### 7 Discounts - Netplan 1

7.1 From 1 November 2004, Netplan 1 will no longer be available to new customers. If you already receive discounts under Netplan 1 you will continue to receive those discounts in accordance with the Netplan Discounts section of Our Customer Terms. If you held a DDS service prior to 1 November 2004 and have yet to apply for a Netplan 1 discount in respect of that service, you may apply for a discount equivalent to the Netplan 1 discount



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relevant to that service.

### 8 Netstream

8.1 Netstream is a pricing feature that notionally aggregates separate data services into a higher speed data stream, for charging purposes. It applies automatically s if you who have two or more links on the same transmission route. It applies to all services billed to the one account, except for services included in a Customer to Customer Interconnection facility.

