McAfee® Endpoint Protection Essential for SMB

Information about the service

Your plan is for a McAfee Endpoint Protection Essential for SMB application which is available on the Telstra Apps Marketplace. You need to take up a licence for each user of the application.

Telstra Apps Marketplace

The Telstra Apps Marketplace is a web-based marketplace that enables you to purchase and manage various software applications that we make available from time to time.

You need an internet connection to access the Telstra Apps Marketplace. To start using the Telstra Apps Marketplace, visit marketplace.telstra.com and create an account.

You may need to meet minimum system requirements to use certain applications available on the marketplace, which will be set out on marketplace.telstra.com and Our Customer Terms.

You're responsible for ensuring that you meet these requirements.

Minimum Term

There is no fixed term contract for this application. Your casual plan will continue until cancelled.

What's included

You can choose a McAfee Endpoint Essentials for SMB service if you want to secure your desktop, laptop or servers with an endpoint protection solution. Your application includes the features listed in the table below.

Features	
McAfee ePO Cloud Management platform	McAfee ePO cloud single management console provides you with control over your business security by defining policies, generating compliance reports, and adding or removing endpoints.
Anti Virus	McAfee Endpoint Protection Essential for SMB offers cost-effective security that's easy to use and delivers immediate, up-to-the-minute protection from dangerous threats, like viruses, worms, Trojans, targeted attacks, spyware, drive-by-downloads, and more.
Anti Spyware	McAfee Endpoint Protection Essential for SMB offers an integrated threat prevention that works in real time to analyse and protect against threats such as Spyware blocking and quickly remediates them before they impact the systems or users.

Features	
Endpoint Firewall	Protects users and productivity by enforcing policies, Guards bandwidth by blocking unwanted inbound connections and controlling outbound requests, and equips users by informing them of trusted networks and executables and risky files or connections.
Web Control	Ensures safe web browsing with web protection and filtering for endpoints and protects systems across Windows, Mac, Linux and multiple browsers. The Safe Searching feature displays information about the websites reputation, to protect against malicious sites.
Web Filtering	McAfee Endpoint Protection Essential for SMB offers a web filtering module that helps in reducing risk and guards compliance by warning users before they visit malicious sites. It prevents threats and protects productivity by blocking dangerous or inappropriate websites. It stops dangerous downloads safely by blocking them before they can be downloaded.
Operating Systems*	Windows, Macintosh and Linux

*Please check marketplace.telstra.com for current list of supported operating systems.

Information about pricing

Your minimum monthly charge

Pricing is per endpoint licence billed monthly in advance.

Plan	Price GST inc
Casual	$3.51

Early Termination Charge

There is no Early Termination Charge.

Other information

Manage your service online

You can manage your Telstra Apps Marketplace applications online at **marketplace.telstra.com**

Billing

The pricing in this Critical Information Summary are for a full billing cycle but your first bill may include pro rata charges for part of the month if you started or changed your plan part way through a billing period.

To opt into receiving paperless billing, visit **telstra.com/emailbill** to request an email bill and/or set up direct debit.
For more information on other bill payment options, go to **telstra.com/billpay**

We're here to help

You'll find more information at **marketplace.telstra.com**

If you have questions about your bill, need technical or account support, please call the Marketplace team on 1800 878 483 or 1800 808 981 (TTY).

Complaints or disputes
If you need to make a complaint you can:

- call 13 2000 and say "complaint"
- call your Account Representative if you have one
- visit **telstra.com/business/complaints**

Further investigation
If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information go online at **tio.com.au/about-us/contact-us**

This is a summary only – the full legal terms for this plan are available at **telstra.com.au/customer-terms**