

Managing our tax affairs: for 2023-2024 released on 28 August 2024



Our approach to tax strategy and governance

We are committed to the highest standards of tax governance and compliance with the tax laws and obligations in the jurisdictions in which we operate. We pay tax consistent with our business presence and operations.

Our Tax Risk Management and Assurance Policy is reviewed and approved on a three-year cycle by the Audit and Risk Committee of the Board. It is also reviewed annually by the Policy Governance Committee as part of Telstra's group-level suite of policies. In accordance with this policy, we maintain a conservative tax risk profile. All transactions we enter into are based on commercial considerations. We do not take positions that are tax-driven, artificial or contrived, or that interpret a tax law beyond its spirit and intent. In keeping with this approach, we may contest tax rulings or interpretations of tax law with tax authorities where we believe we are correct. Where appropriate, we minimise tax risk and uncertainty by obtaining sign-offs from relevant revenue authorities. Material tax matters are reported regularly to our Audit and Risk Committee.

We seek to undertake real-time reviews of tax risks on all material transactions and are committed to continuous improvement of our tax compliance systems, processes and practices. We regularly provide tax training to relevant personnel and keep up to date with the latest tax developments and tax law changes.

We are committed to full transparency and disclosure in our dealings with revenue authorities. This open and cooperative approach includes regular interactions with the Australian Tax Office (ATO) pursuant to its annual Pre-lodgement Compliance Review process. Under the ATO's Action Differentiation Framework, the ATO has categorised Telstra in the "partnering" engagement category for income tax and GST as part of its risk rating of the Top 100 taxpayers.

In FY24, we had the following interactions with the ATO under the Top 100 Justified Trust program:

- **Income Tax:** We received our FY21 and FY22 Monitoring and Maintenance Assurance Report for income tax which maintains the "High" level of Justified Trust obtained in our last review. We commenced a monitoring and maintenance review for FY23 which is anticipated to be completed by January 2025.
- **GST:** We commenced a refreshed GST assurance review for FY22 which is anticipated to be completed by December 2024.

We apply the Australian Board of Taxation's Voluntary Tax Transparency Code and provide the recommended disclosures in this document, as well as in Note 2.4 of the Financial Statements in the [2024 Annual Report](#).

Our Australian tax contribution

Telstra makes a significant contribution to Australian federal, state and local government tax revenues. During FY24, we:

- paid A\$0.8 billion in Australian income tax¹, A\$0.3 billion in state payroll taxes and A\$0.1 billion in other Australian federal, state and local government taxes
- remitted A\$0.8 billion in net GST (after claiming input tax credits)
- remitted A\$1.0 billion in Pay As You Go withholding tax deducted from salaries paid to employees.

Our international related party dealings

We utilise our international telecommunications network, including submarine cables, to deliver telecommunications connectivity services and solutions to customers globally and have taxation obligations in over 30 countries. We have substantial overseas operations in Hong Kong, Singapore, the Philippines, India, Papua New Guinea, the UK and the US.

During FY24, our material transactions with our offshore subsidiaries included:

- paying and receiving fees for international connectivity
- paying for customer and network support services
- paying for global business services (i.e. information technology, data analysis and software engineering)
- paying and charging interest on cash balances used to fund our subsidiaries' day to day operations
- receiving management fees.

Our international related party transactions are based on commercial considerations and are undertaken in accordance with the Organisation for Economic Co-operation and Development (OECD) arm's length principles, supported by regular benchmarking.

We seek to comply with Australian and foreign transfer pricing tax laws and have met our filing obligations to the ATO, including Country-by-Country Reporting.

1. Income tax paid by Telstra Group Limited on behalf of the Australian tax consolidated group (Telstra Group Limited and its wholly owned Australian subsidiaries).