

Sustaining our planet

As Australia’s leading telecommunications provider and a large energy user, Telstra has an important role to play to accelerate action on climate change and respond to the many environmental challenges society faces.

We are harnessing our advanced network and technology capabilities to accelerate action on climate change and minimise our impact on the planet. We are committed to leading by example, using our corporate behaviours and habits as well as scale and voice to accelerate the transition to a more environmentally sustainable world.

We are driven to make a difference beyond our business by encouraging and enabling our customers, suppliers and communities to do the same.

Sustaining our planet is a key pillar of our sustainability strategy.

Our ambition				
We use technology to minimise our impact on the planet and help our customers and Australia do the same				
Themes	Taking climate action	Protecting nature & biodiversity	Progressing a circular economy	Enabling the transition for our customers
Vision	We take climate action to decarbonise our business and the economy and to increase our resilience to a changing climate	We protect biodiversity in the environments in which we operate and invest in regenerating nature	We create circular solutions to maximise value of materials, increase reuse/ recycling, reduce waste and live within our finite resources	We use technology to accelerate the transition to a more environmentally sustainable world
Our focus areas	 Reducing our impact	 Enabling our customers	 Transitioning the economy	
How we'll achieve this	Transparency Sharing progress and learnings	People Empowering action	Partnerships Delivering a greater impact together	Technology Leveraging tech to accelerate change



We do this by:

Taking climate action

We are committed to achieving net zero greenhouse gas (GHG) emissions by 2050, through the Business Ambition for 1.5°C. To achieve this, our near-term targets are to:

- Reduce our absolute scope 1+2 emissions by at least 70 per cent by 2030, from a FY19 baseline.
- Reduce our absolute scope 3 emissions by at least 50 per cent by 2030, from a FY19 baseline.

We are also targeting to enable renewable energy generation equivalent to 100 per cent of our consumption by 2025.

Protecting nature and biodiversity

Nature and biodiversity underpin our global economy, with more than half of the world's economic output dependent on nature¹. Nature gives us clean air, food, medicines, fibres and resources to power and support our way of life. It also helps to regulate the climate and protect us from its impacts — like floods. Also important is the spiritual connection that wild places, wildlife and natural ecosystems provide.

We are taking a whole-of-business approach to addressing our impact and improving nature-related outcomes in a climate changed world. In FY24, we signed up as an early adopter of the Taskforce on Nature-related Financial Disclosures (TNFD). We have published our first TNFD disclosure in the 'Acting on climate and nature' section of our 2024 Annual Report available on our [reports page](#).

We continue to investigate our interactions with nature, and the risks and opportunities they present so we can better protect it.



Progressing a circular economy

Telstra is committed to embedding circular economy principles in how we design, develop, manage and operate our networks — as well as the products we put out to market.

To take tangible action on circular economy we have focused on the resources we use, the waste generated by our operations, and the waste we generate from the manufacturing, distribution and use of our products. By improving our use of natural resources across our organisation, we can also help our customers, suppliers, contractors and partners to do the same.

As part of this we have set circular economy goals to:

- Reuse or recycle 650,000 mobile phones, modems and other devices each year to 2025.
- Increase our network waste recycling rate to 90 per cent by 2025.

Enabling the transition for our customers

Digital technologies play a crucial role in helping businesses to reduce their emissions and protect the natural resources they rely on.

As Australia's leading telecommunications provider, we see a significant opportunity to help our customers and society transition to a lower carbon future by accelerating the adoption of innovative emissions-avoiding technologies.

The Enabling Positive Climate Action Report by Deloitte Access Economics quantified the emissions avoided by our customers using our products and services when compared to our own emissions. The report found that by 2030 we could help customers to reduce or avoid emissions by almost seven times our scope 1+2 emissions.



For more information, see the **Enabling Positive Climate Action Report** available on our [reports page](#).



For more information about our performance, please see our latest Sustainability Report, data pack and additional downloads available on our [reports page](#).

1. For more information, see the World Economic Forum article [here](#).