

# Telstra IN-Control Online Application Form



Send completed form via **Email** to: [TEGFreeCall@team.telstra.com](mailto:TEGFreeCall@team.telstra.com) or **Fax**: 1800 257 195.

For further assistance please contact your Telstra Representative or call 1800 730 062 Option 4:4.

**Company Name** is the **Legal Entity** under which the service will be registered. In this Application Form, references to "you" or "I" refer to the Company.

**ACN** is the Australian Company Number for this Legal Entity.

**ARBN** is the Australian Registered Business Number for this Legal Entity.

**Contact Name** is the person representing the Company for billing and contract administration.

## CUSTOMER DETAILS

Company Name \_\_\_\_\_

ACN or ARBN \_\_\_\_\_

Address \_\_\_\_\_

### Contact Details

Contact Name \_\_\_\_\_

Telephone No ( ) \_\_\_\_\_

Facsimile No ( ) \_\_\_\_\_

E-Mail Address \_\_\_\_\_

## What is Telstra IN-Control Online?

Telstra IN-Control Online is an application accessible via My Account at [www.telstra.com](http://www.telstra.com) that allows you to make changes to your Telstra Inbound services. Please contact your Telstra representative if you require further information.

## SERVICE DETAILS

I would like to apply for an IN-Control Online service.

### Service Charges

The fees and charges for your Telstra IN-Control Online Service are the applicable per User as stated in Our Customer Terms.

### Nominal Inbound Service

To help us provide access to all your Telstra inbound numbers on your above Legal Entity please provide **one** of your service numbers e.g. 13nnnn, 1300nnnnnn, 1802nnnn, 1800nnnnnn.

Inbound service number:

**Note: Each User will** automatically gain access to **all** your Telstra inbound numbers that we have connected to this Legal Entity.

## TYPE OF USER ACCESS

**Full Read Write Access:**  
Allows User to make changes.

**Group Redirect:**  
Provides the ability for Bulk Emergency Redirection of many services under pre-defined plans and is **not available to Read Only Access Users.**

## Type of User Access

Please select the type of access you would like for your IN-Control Online Users:

- Full User Read/Write access
- Full User Read/Write access with Group Redirect feature
- Read only access



## TRAINING

You **must** receive training for your IN-Control Online service. **Additional** charges apply and will differ depending on whether your training is held in the Sydney/Melbourne metro areas or outside these areas/States.

## Training

Please list the address of the location where you would like your IN-Control Online training to be held:

Is the above address within the Sydney or Melbourne Metropolitan areas?

Yes

No

Your IN-Control Online Service **will** be billed to the **same** Account number as the above Nominal Inbound Number that **belongs** to your Legal Entity.

You may provide us with a Billing Reference ID which should be 16 alphanumeric characters in length. The Billing Reference ID will identify bills for your service if the same Account No. is used for multiple services.

## BILLING DETAILS

Please specify your Inbound Account number of the above Nominal Inbound Number and (if applicable) Billing Reference ID and Billing Aggregator Number:

Inbound Account Number \_\_\_\_\_

Billing Reference ID \_\_\_\_\_

Billing Aggregator Number \_\_\_\_\_

## Our Customer Terms

means the Standard Form of Agreement formulated by Telstra for the purposes of Part 23 of the Telecommunications Act 1997 (Cth), as amended from time to time.

You may view Our Customer Terms [here](#) or, obtain a copy from us.

## Privacy

Telstra's Privacy Statement is available [here](#) or, by calling us on 1800 039 059.

By signing this Application Form you warrant that you have the authority to make this application on behalf of the Customer named above.

## APPLICATION

I wish to apply for the Telstra IN-Control Online service described in this Application Form and acknowledge that if my application is accepted it will be provided on the terms and conditions set out in this Application Form and Our Customer Terms. If there is an inconsistency between this Application Form and Our Customer Terms, this Application Form applies instead of Our Customer Terms to the extent of that inconsistency.

I acknowledge that I have either received, or have had the opportunity to review, a copy of Our Customer Terms.

## Privacy

I agree, and will ensure that any of our related bodies corporate which receive services connected with this Application Form and our representatives are aware, that Telstra may:

- (a) use and disclose information about you and each of them in accordance with Telstra's Privacy Statement; and
- (b) give to, seek and obtain from, a credit reporting agency, information (including personal and credit information) about you to assess your credit worthiness.

I agree that Telstra may send commercial electronic messages (including information about Telstra's products and services) to each of the electronic addresses for which you are the account holder, unless you tell us otherwise

**SIGNED** by me for and on behalf of the Customer as its authorised representative:

Signature \_\_\_\_\_ Date \_\_\_\_\_

Print Name \_\_\_\_\_ Position \_\_\_\_\_