

Telstra IP Telephony – Huawei eSpace 8950 Phone Quick Reference Guide



The eSpace 8950 is an Android-based video phone that features a sleek, elegant design. With a wide-viewing touchscreen, eSpace 8950 delivers a superior high-definition (HD) video calling and conferencing experience.

1. Placing a Call

- Lift the Handset
- Enter the Number
- Tap

2. Answering a Call

- Lift the Handset
OR
- Tap the **Answer** icon

3. Ending a Call

- Hang up the Handset
OR
- Tap the **End Call** icon

4. Placing a Call on Hold

- On an active call:
- Tap the **Hold** icon
 - Tap the **Resume** icon to return to the caller

5. Transfer a Call (Consult Transfer)

Consult Transfer enables you to transfer a call to another party with consultation

- While on a call tap the **Transfer** icon
- Enter the number you are transferring to and tap
- When the party answers, announce the call
- Tap the **Transfer** icon to complete the transfer
- If the party refuses the call (prior to completing the transfer)
- Tap the **End Call** icon to be returned to the original caller.



8. Forwarding a Call

To enable Forwarding

- From the Home screen Swipe Right
- Tap the **Forward** icon
- Select either **All to**, **No answer to** or **Busy to**
- Enter the number to forward calls
- Tap **OK**

To disable Forwarding

- Tap the **Forward** icon
- Tap the **checkbox** to remove the tick for either **All to**, **No answer to** or **Busy to**
- Tap the **Return** soft key

7. Messages (MSG)

On the **Home** Screen Status Bar Slide downwards on or in the middle of the status bar and tap **Voice Messages** to access your voicemail

6. Conference Call

While on a call

- Tap the **Conference** icon
- Enter the new parties number
- Tap

When the call connects

- Tap the **Conf** or **Join** icon
- Repeat to add a third participant.