

Telstra Connected Supply Chain Domestic Visibility – Supplier Solution

End-to-end visibility of your freight in transit across your carrier network.

Australia's supply chain is highly inefficient with goods typically moving up to seven times domestically before consumption. Complexity is increased from poor data quality and limited visibility across road and rail networks affecting a range of transporters and supply chain partners.

Telstra's Domestic Visibility (Supplier) solution is an all-in-one solution that:



Provides a single view of freight in-transit



Reduces manual processes



Integrates multiple data sets (e.g. ERP, assets & telematics)



Delivers near real-time predictive ETA



Improves customer experience & operational efficiencies



Telstra has combined intelligence in Networks, Internet of Things, Telematics & Asset tracking to deliver Domestic Visibility - a single source of truth for tracking & reporting road and rail freight movement across your domestic carrier network. This solution reduces the friction from manual communication with multiple carriers, predicting at risk orders. This enables you to be proactive in managing customers shipments & taking corrective action.

Core Features

- Multi-carrier, single portal view POs in a single portal reducing fatigue, manual communication & freight queries with your carriers
- Predictive ETA on all your freight orders track PO and shipments, with an ETA against booked time slot
- Order management by exception receive alerts & notifications on 'at risk' orders which will not meet their booked time slot
- Custom notifications select flagged orders & be notified when their status changes or when a milestone is reached.
- Incorporate multiple data sets leverage ERP, telematics & asset monitoring devices to provide near real time visibility on your orders
- System & process agnostic simple deployment allowing integration into IT systems

Key Benefits

- Make better decisions faster based on timely, accurate data - including historical analysis and near real time freight data in particular to operational performance including carrier performance
- Improve customer experience and response times predictive ETA updates help you to proactively manage customer communications
- Reduce operational costs end-to-end visibility will help your business to plan & forecast labour, storage & transport more efficiently
- Reduce penalties near real-time forecasting will help to reduce late penalties & detention costs
- Assisting your chain of communication reducing partner and supplier friction through greater visibility and accountability end-to-end